Tanz Security Network camera user manual



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Chapter 1 Summary

This user manual would guide you for Tanz network camera settings through a web browser.



Chapter 2 PC Requirements

2.1 PC Configuration Requirements

CPU: P4 2.4 or higher.

RAM: More than 1G (advisable 2G and higher).

Graphics card: Higher than 256M.

2.2 Operation System Requirements

Windows 7, Windows 8, compatible with 32 and 64 bit systems. Please use Administrator level when using IE

2.3 Browser Requirements

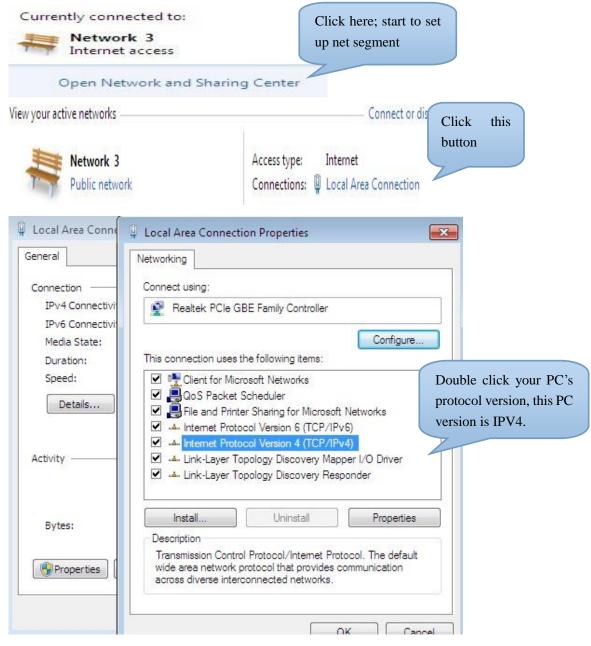
Internet Explorer 8, 9, 10, 11, Firefox, Chrome and Safari.



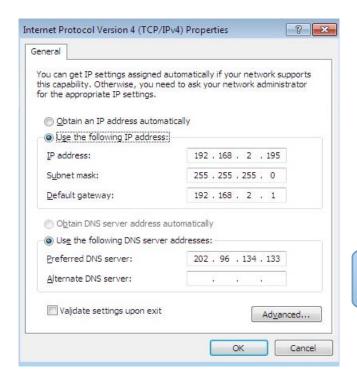
Chapter 3 Login

3.1 Network Configuration

The default IP address of device as: 192.168.12.100, before login in device to check PC if have 12 net segment, if PC don't have 12 net segment, need to add 12 net segment for PC.







Click "Add" and type IP address, please follow your network actual IP segment.

Subnet mask would be provided by PC system.

Default gateway should be in the same segment as IP address.

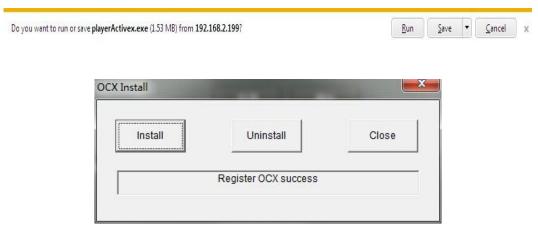
Click "Advanced", or put into IP address directly

3.2 Browser Configuration

- 1. For the first time to use browser to access device, please open browser and click 【tool】 icon. Click 【Internet】 Pop-up operation interface.
- 2. Please click [User Defined] in security tab [Security], Pop up [Security Set] windows, select the following items before installing Active X plug-in



- 3. Please click **(OK)** after finished settings, at this time pop up dialog box, click **(Yes)** to exit dialog box, then click **(OK)** again to exit setting interface
- 4. Download ActiveX plug-in, after prompting installing success. Start IE browser again and then login device. Once installed please click 【CLOSE】



3.3 Login

Restart the browser, input the device IP to access, select interface language, input username and password, and click on 【login】 to access the main interface (default username and password as: admin)



Chapter 4 Main Interface

4.1 Main Interface Display Status



4.2 Operation of Real-Time Preview Interface

Click **[Real time]** to enter into real-time preview interface.

Click **[Real time]** to enter into real-time preview interface.

Click **Talk** to realize audio communication with device to control device if audio output **Listen** Control device if receive outside voice.

Click **[Streaming]** pull-down menu to select streaming, call out quickly two preset streaming (original streaming and sub streaming) at this place.

Click **[Photo]** to get current picture, click **[Snap shot success open]** at the bottom right corner of picture to preview saved picture.

Click [Record] to real-time record, Click again would cancel record status.

Drag mouse left in the picture can enter amplification function, and be able to amplify part of picture, bottom right corner display preview picture. Click mouse right to pop up dialog box, click "restore panorama" to exit out amplification function.



Bottom left corner of picture display basic info. of current picture, including solution, streaming and frame.

Top right corner of picture (default position) display current date and user can also use OSD interface to modify the time displaying position.

4.3 Alarming Output

This software provide 4 channel alarming output, and switch by click in page table.

4.4 PTZ Control

Notice: PTZ control is effective for the PTZ devices.

4.4.1 Preset Control

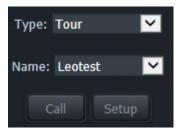
Add preset: select **[Setup]** at pull-down menu of preset. Select setting position by PTZ direction key at the switched PTZ page and click **[Add]**.

Select preset ID and give a name to this preset. Click **[Save]** and accomplish preset.

Call preset: Select preset name item **[Name]** in preview interface, click **[Call]** button and enable to call preset.

4.4.2 Tour Control

Add tour: Adjust PTZ controlling to "tour", click **[Setup]** to enter into interface.



Tour is based on multipoint tour function of multi-presets that have been setup. So please set up several presets before tour.

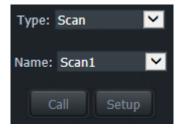
Click [Add], enter info to tour ID and name, select preset which have been set up from



pull-down menu. Add preset as tour preset point, click **[Save]** after adding all presets that you need.

4.4.3 Scan Control

Add scan: Select scan in PTZ setup interface, click **[Setup]** enter into scan configuration interface.

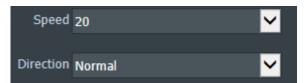


Scan function enable device move over and over again by the shortest haul between two points that have been setup, which is the best way to control local region.

Enter into scan interface, click [Add], then click [Start], Confirm scan start endpoints, select [Stop] to confirm the end points and then complete configuration by PTZ direction key.

Notice: scan is linear motion in the shortest distance between start point and end point, will not record any other points where it passed.

User can also adjust scan speed and scan direction in configuration interface.



4.4.4 Track Control

Add track: click **[Setup]** in the main interface to enter into track configuration interface.





Track function enable device move repeatedly on setup track from start to end and then back to start point to control part region.

Enter into track configuration interface, click **【Add】**, then click **【Start】**, setup device's path must be passed by PTZ direction key, at last, click **【Stop】** to complete configuration.

4.4.5 PTZ Control

User can go to control PTZ lens' direction by main interface's direction key.



User can control PTZ moving speed by the slider bare below direction key.

4.4.6 Focus control and 3D function

User can focus **[Zoom]** speed dome camera by focus **[Zoom]** button of main interface.

Click **Zoom** to adjust speed dome field angle,

Click **[Focus]** to focus speed dome.

Click **[3D]** to use 3D function, click focus position in real time picture to adjust picture easily to the best status you need(This function only operate for PTZ).

After clicking **【3D】**, User can control device auto focus's step number and forward and back of focus by controlling frame selected (The smaller of selected frame, the larger of the moving space) by mouse left button size and direction(it's "zoom in" from up left to bottom right and it's zoom out from bottom left to upper right)at real time preview interface of motorized device model.



Chapter 5 Setting interface Operation Manual

5.1 Device Information

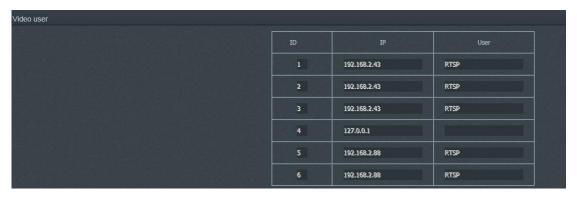
5.1.1 Information

User set up personality device name through 【Device Name】.



5.1.2 Status

Video user: Showing the IP of the video user



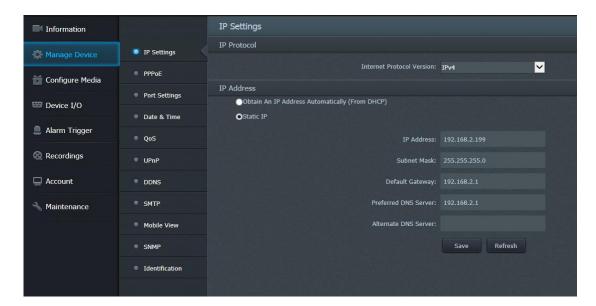
Cpu: Device CPU load percentage



5.2 Manage Device

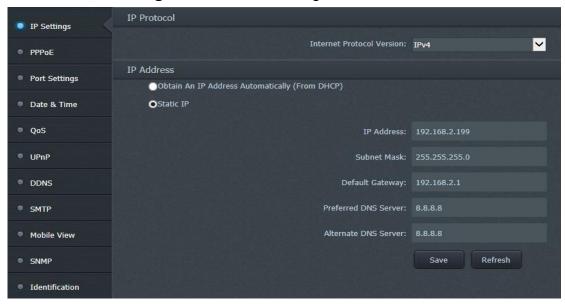
Click [Manage Device] to enter into configuration interface.





5.2.1 IP Settings

Click **[IP Settings]** to enter into configuration interface.



User can configure IP selection, select IPv4 or IPv6. User can select "Obtain AN IP Address Automatically (From DHCP) or "Static IP".

Notice: when setting up IPv4, please keep consistency of IP address that has set and default gateway.

Device IPv4 default address is as static address:192.168.12.100.

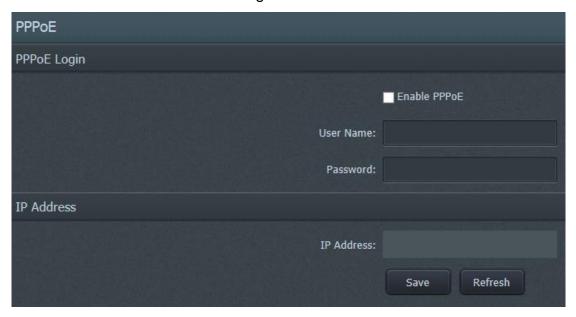
Device IPv6 default address is: 3ffe:ffff:0:f101::120.

Gateway is: 3ffe:ffff:0:f101::120.



5.2.2 PPPoE

Click **【PPPoE】** to enter into configuration interface



Select [Enable PPPoE], and enter right user name, password and IP address, click set and save set item. Then you can use PPPoE.

5.2.3 Port Settings

Click **[Port settings]** to enter into configuration interface.



In this window, user can check info and set info. of Http, RTSP and control port.

Http: Http is transfer protocol to transfer HTML data. Default value is 80, the using way after modifying: for example, port is 85 for http, open the webpage, enter "http://192.168.12.100:85" to login.



Https: Https default port as 443, when use https to access web page, input:

https: //192.168.12.100 ,then login .

RTSP: RTSP is transfer protocol that transfer multimedia data. Default port is 554.

Using RTSP://192.168.12.100(this is as IP address):554/media/live/1/1 can open device

real-time video. Https:Https Default port is 443.

Control Port: It is used for receiving command from other device, such as PC. Also be used

for web page of PC to get video stream. Default port is 60000.

Http stream port: It is used for data transmission under HTTP API/CGI protocol. Default port

is 8080.

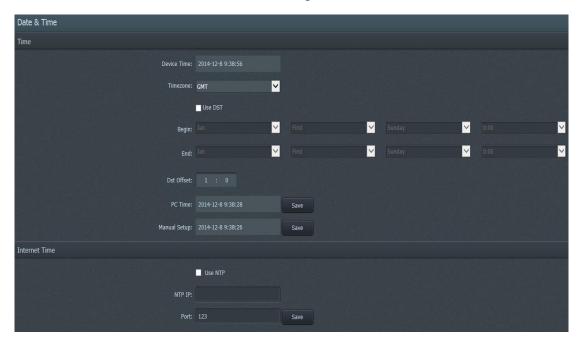
SSH: Terminal device can access the IP camera by this protocol. Enable SSH can

debugging the IP camera.



5.2.4 Date & Time

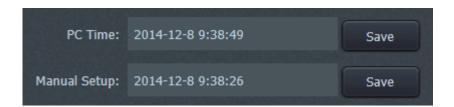
Click **[Date & Time]** to enter into configuration interface.



Click **Time Zone**, you can adjust the time zone in pull-down menu.

Select 【Use DST】 to start daylight saving time. Configure DST begin time at 【Begin】 item, DST end time at 【End】 and DST offset at 【DST offset】 item.

User click **[Save]** configure device real time and save DST setting.



Select **(Use NTP)** to start NTP time correction. Add right internet NTP IP and port at **(NTP IP)** item, click **(Save)** to save NTP setting.

NTP synchronized NTP service time and device time at intervals under the situation of device connect with internet to realize time correction function.



5.2.5 QOS

Click **[QOS]** to enter into QOS configuration interface.



5.2.6 UPnP

Click **【UPnP】** to enter into UPNP configuration interface.



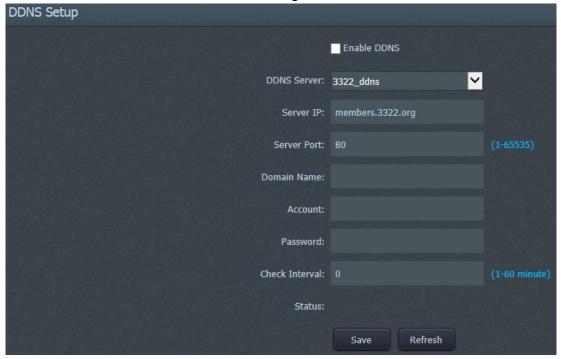
Select **[Enable UPnP]** to start UPNP function, click to modify UPnP port value.

Click **[Add]** to add other ports to UPNP, click **[Save]** to save settings.



5.2.7 DDNS

Click **[DDNS]** to enter into DDNS configuration interface.



User use DDNS function to release location device's DDNS to internet by network to realize remote controlling.

Select **[Enable DDNS]** to start DDNS function. If user used 3322 server and dyndns server, please select corresponding server type at toolbox.

Enter right server address and port number at **[Server IP]** and **[Server port]**Enter dynamic domain name that you apply from DDNS server at **[Domain Name]**.

Notice: domain name that fill in this item must be dynamic domain name. Static domain name in this place is in vain.

Enter account and password that you apply from dynamic domain name website at [Account] and [Password].

Enter number whose section is 0-60 at **[Check Interval]** to ensure communication between device and dynamic domain name website during "check interval" time.

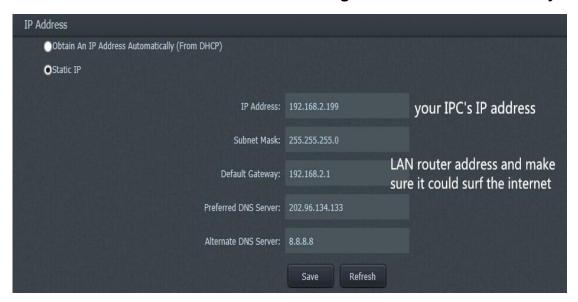
Modify Http port that is not 80 at **[Device Port]** and start UPNP at **[UPnP]**.

Open router address at webpage, map Http port that have been set and is not 80 to WAN.



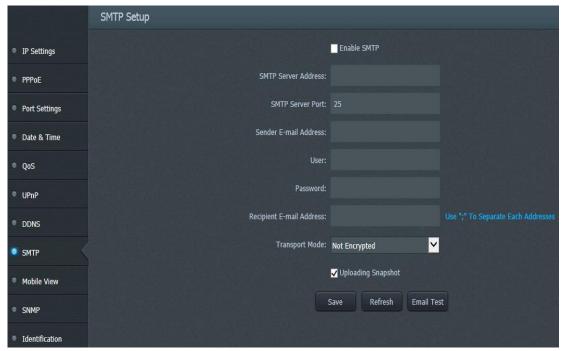
Click **[Save]** to complete DDNS configuration. Click **[Save]** to complete DDNS configuration. Check "status" that below toolbox to know if DDNS set success.

Notice: Right using of DDNS function need WAN support, so default gateway must fill LAN router address and ensure network segment surf internet normally.



5.2.8 SMTP

Click **[SMTP]** to enter into SMTP setting interface.



Select **[Enable SMTP]** to start SMTP function.



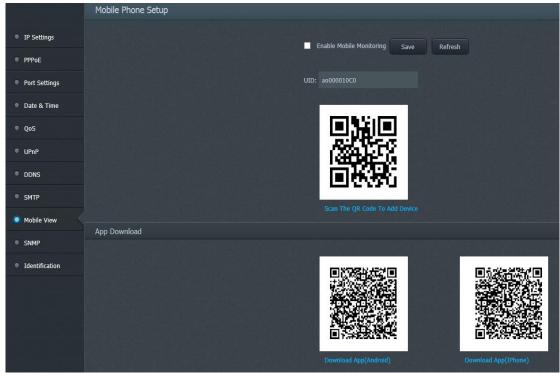
SMTP transfer information and picture to user promptly by email after device get alarming information which realize promptly and directly browse and conveniently store.

Using SMTP sever to enter user at **[SMTP Address]** and fill corresponding sever SMTP port. Set up SMTP sender email box, receiver email box, sender user name and password. Fill the info. in right position and click "save" to complete settings.

User click **[E-mail Test]** to test SMTP function you set if it's effective after complete setting. **Notice: SMTP need WAN support. Detail notes the same as the DDNS settings.**

5.2.9 Mobile View

Click [Mobile View] to enter into mobile view controlling interface.



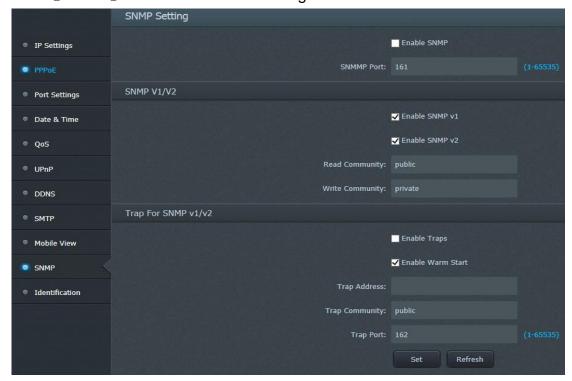
Select **[Enable Mobile Monitoring**, click save to save settings. You can use internet to download mobile view client by scanning corresponding your mobile operation system QR CODE.

User could use UID code UID: a00012 to log in by mobile client.



5.2.10 SNMP

Click **[SNMP]** to enter into SNMP configuration interface.



SNMP is webmaster tool based on TCP protocol. Select **[Enable SNMP]** to start webmaster system. Set up corresponding port in webmaster, user enable to monitor the working status of IP camera by webmaster tool.

5.2.11 IDENTIFICATION

This function supports the user to switch protocol between Onvif RTSP CGI. If you choose onvif as on, the other device needs to enter username and password to access this device.





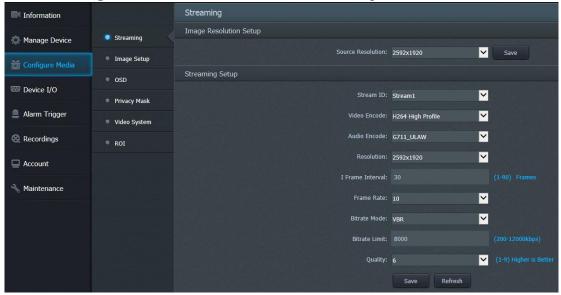
5.2.12 Bonjour (Mac iOS)

After enable Bonjour, the software that support this protocol (such as Apple Safari), can search and access this device.



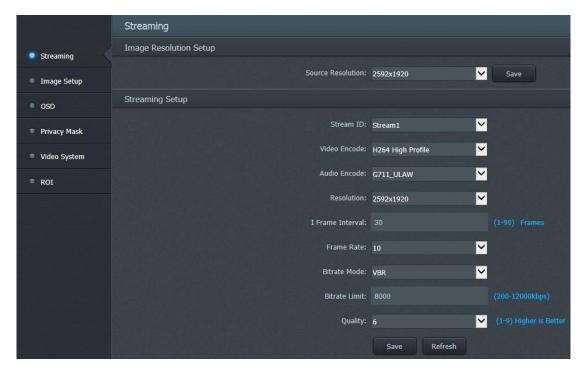
5.3 Configure Media

Click **[Configure Media]** to enter into media configuration interface.



5.3.1 Streaming Configuration

Click **[Streaming]** to enter into streaming configuration interface.



User select resolution by **[Resource Solution]** pull-down menu to select resolution you need and click **[Save]** to save.

User can promptly adjust streaming 1 and streaming 2 basic parameter at **Streaming**Setup J pull-down menu to realize promptly control device streaming.

Video coding: Video streaming supported by device: H264.Baseline,

H264.Main Profile, MJPEG.

Audio coding: G711-ULAW, G711-ALAW.

Audio coding: Supported audio coding: G711-ULAW, G711-ALAW.

Resolution: Control image resolution of device current streaming.

1 frame interval: Control intervals between two key frame when device record.

Frame Rate: I frame frequency.

Bit rate model: Support VBR, CBR and LBR.

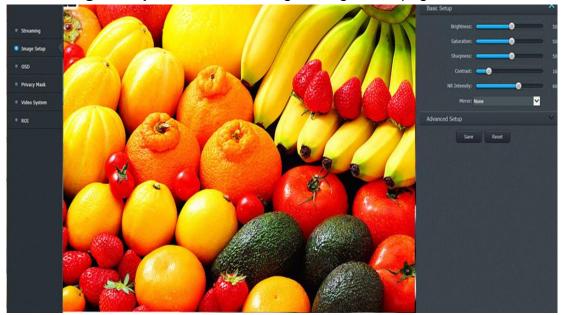
Streaming: Limit real-time streaming max value.

Quality: Image quality produced by device. The better image quality, the larger bit rate.



5.3.2 Image Setup





User set up image's brightness, saturation, sharpness, contrast, NR intensity and so on basic specification at **[Basic Setup]**. Synchronously, you also adjust up and down, left and right of image direction.

It is enabled to set up shutter model, max. shutter, Gain model, Max. Gain, white balance, WDR, power line, IRIS, D&N model and so on image specification.

Notice: If user want to return to device initial value, please click [Reset] and return all number value of basic setup and advanced setup to default value.

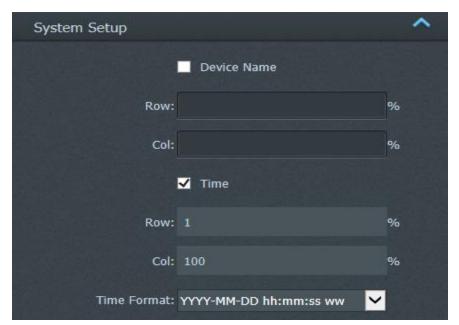


5.3.3 OSD Settings

Click **[OSD]** to enter into OSD configuration interface.

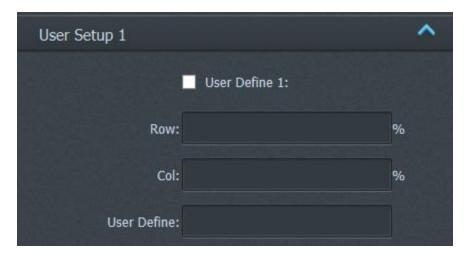


OSD function enable user to add, modify and delete image's all text including device time. User can adjust image's front size and front transparency at [Basic Setup] pull-down menu. User can add device name, adjust time display sequence and control at [System Setup] item.





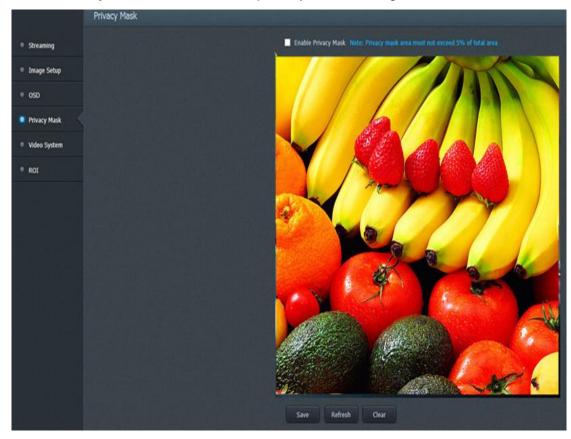
User can user define and add text in any region at 【User Defined】.



Click [Save] to complete OSD configuration.

5.3.4 Privacy Mask

Click [Privacy Mask] to enter into privacy mask configuration interface.



Privacy mask function can use black object to mask the part of image that keep privacy



and is not seen by other people.

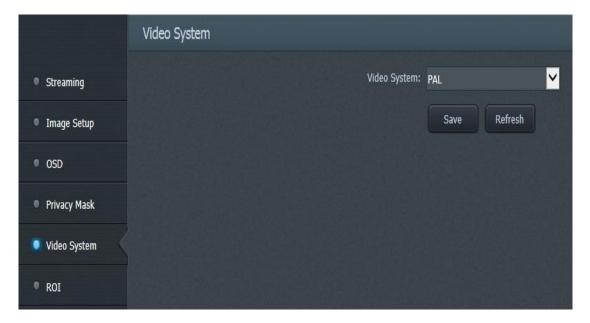
Select **[Enable Privacy Mask]**, drag left mouse button to region out shield part in image, click **[Save]** to complete configuration after selecting.

Notice: Privacy mask function support 5 parts at most (including overlap). Privacy mask only support 5% of total image area. So when set up region, you should note each region can't exceed total image area 5%.

If user region wrongly when setup region, cancel region part by clicking left mouse button or delete other image mask position totally by 【Delete】 button.

5.3.5 Video System

Click **[Video System]** to enter into video system configuration interface.



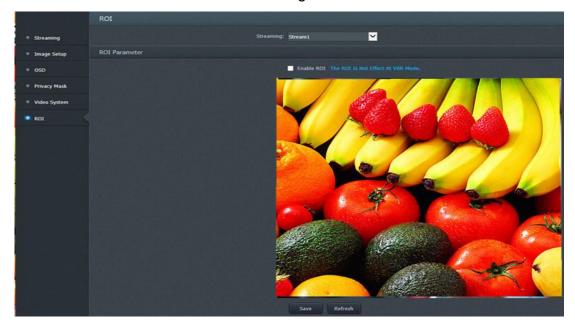
User set up output video system PAL or NTSC by selecting item from the following pull-down menu.





5.3.6 ROI

Click **[ROI]** to enter into ROI configuration interface.



ROI Region of interesting setup interface let customer complete clearness preview for part image under the situation of low bit rate that set up.

Select **[Enable ROI]** to start ROI function and set up corresponding streaming info. Drag left mouse button to region, click save to complete configuration.

Notice: If user region wrongly when set up region, user can cancel one region by clicking right mouse button.

At that time to start ROI function must ensure bit rate is not VBR model.

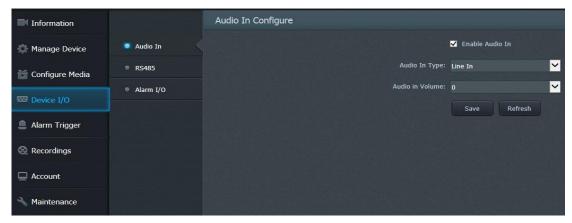
5.3.7 Multicast

It is used for integrating into CMS or any other software.



5.4 Device I/O

Click [Device I/O] to enter device I/O interface.



5.4.1 Audio Input

Click **[Audio Input]** to enter into audio configuration interface.



Select [Enable Audio In] to start audio in function.

User can adjust audio in by [Audio In Volume] pull-down menu.

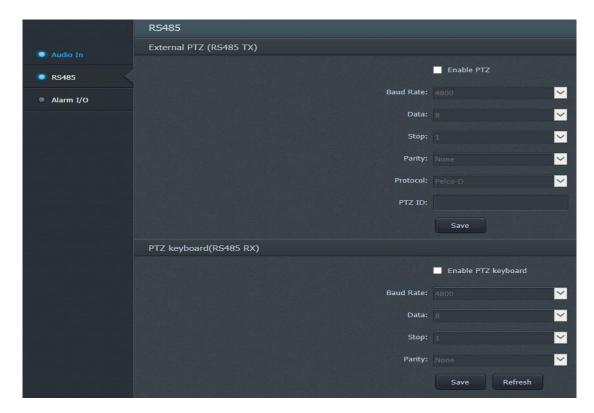
Notice: Device recording default audio is "enable". So user only connect destiny voice collector to device to realize real-time audio and video.

Adjust Audio in volume to "0" is a little audio volume not make device recording in no sound status.

5.4.2 RS485

Click **[RS485]** to enter into RS485 configuration interface.

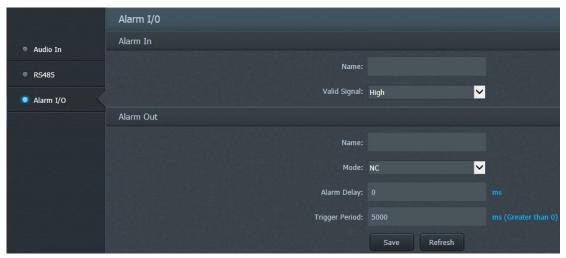




User set up external PTZ in this interface.

5.4.3 Alarming I/O

Click 【Alarm I/O】 to enter into configuration interface.



User put into the name of alarm in at [Alarm Name] bar of [Alarm In].

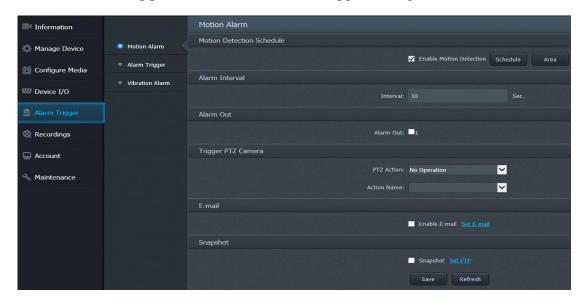
"0"(Normally close and open). After enter into "high" or "low" and trigger alarm at **[Valid signal]**



Configure delay alarming output time at **[Alarm Delay]** after device alarming Configure length of alarm output at **[Alarm Period]**, the unit is MS.

5.5 Alarm Trigger

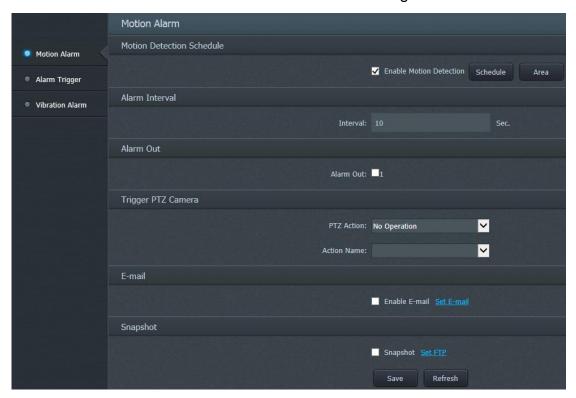
Click [Alarm Trigger] to enter into alarm trigger configuration interface.





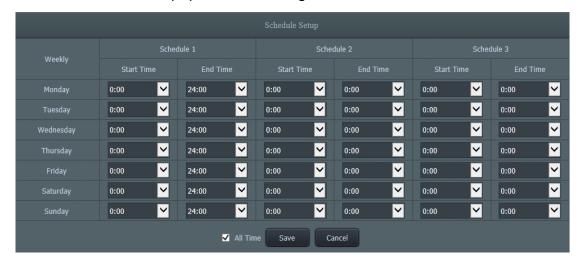
5.5.1 Motion Alarm

Click [Motion Alarm] to enter into motion alarm configuration interface.



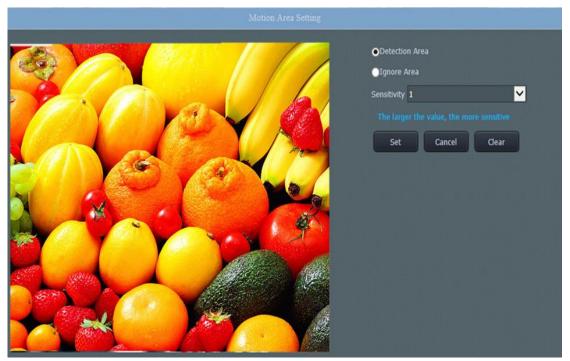
Select **[Enable Motion Detection Schedule]** to start motion detection, and then click **[Schedule]** and **[Area]** to configure.

Click **[Schedule]** to pop out time configuration interface.



Select **【All Time】** to set up motion detection as all-time detection. And also select time at schedule to complete time setup. At last click **【Save】** to finish time setup.

Click **[Area]** to pop out area configuration interface.



User can use **[Detection Area]** and **[Ignore Area]** which is invert selection way to select region area.

Drag left mouse button to region at preview interface, setup sensitivity at **[Sensitivity]** item. Provide 10 grades sensitivity, the larger sensitivity the more value. Click **[Save]** to complete configuration.

Notice: You only select 5 regions at most in configuration area including overlap. If user region wrongly, cancel prior region at preview interface by clicking left mouse button or click [Delete] to delete motion detection region.

User setup min interval of two times alarming at **[Interval]** item of **[Alarm Interval]**.

User can select **[Alarm Out]** to start a series action with alarm.

User call other PTZ device preset function when alarm trigger at **[PTZ]** item.



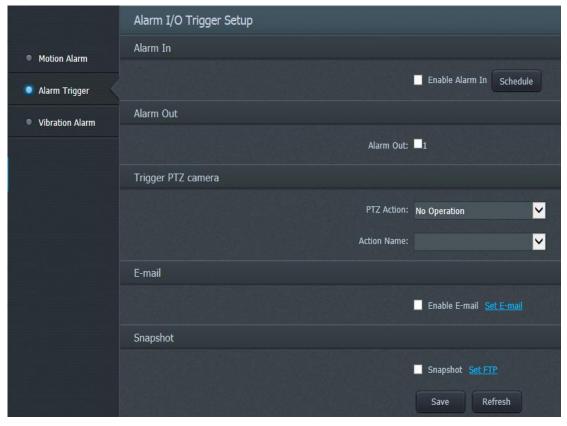
User select **[Enable E-mail]** at **[E-mail]** item to start motion detection trigger E-mail prompting function. User will receive E-mail prompting after motion detection trigger.

Click **Set E-mail** to skip to SMTP configuration interface. The configuration way vide supra.

Select **[Snapshot]** to start snapshot FTP at **[Snapshot]** item.

5.5.2 I/O Alarm

Click **[Alarm I/O Trigger]** to enter into I/O alarm configuration interface.



User select **[Enable Alarm I/O]** to start I/O alarm at **[Alarm I/O Parameter]**.

Click [Schedule] to set up I/O alarm time region. Select [All time] to set up motion detection as all time detection. And also select time at schedule to complete time setup. At last click [Save] to finish time setup.

User can select [Alarm Out] to start a series action with alarm.

User call other PTZ device preset function when alarm trigger at **[PTZ]** item.



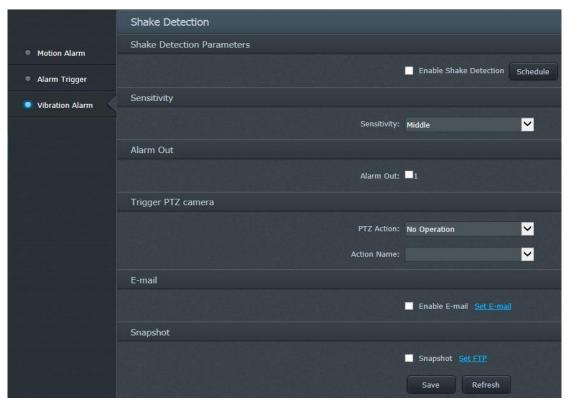
User select **[Enable E-mail]** at **[E-mail]** item to start motion detection trigger E-mail prompting function. User will receive E-mail prompting after motion detection trigger.

Click **Set E-mail** to skip to SMTP configuration interface. The configuration way vide supra.

Select **[Snapshot]** to start snapshot FTP at **[Snapshot]** item.

5.5.3 Vibration Alarm

Click 【Vibration Alarm】 to enter into shake detection alarm configuration interface.



Select **[Enable Shake Detection]** at **[Shake Detection Parameter]** to start shake detection alarm function.

Click **[Schedule]** to enter into shake detection time configuration interface.

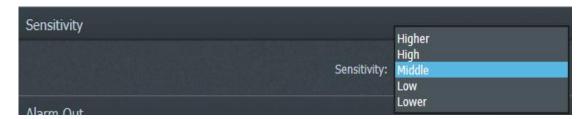
* Only in models with this function.





Select **[All time]** to set up motion detection as all-time detection. And also select time at schedule to complete time setup. At last click **[Save]** to finish time setup.

User set up shaking detection sensitivity at **[Sensitivity]** item. There are 5 grades sensitivity as choices to users.



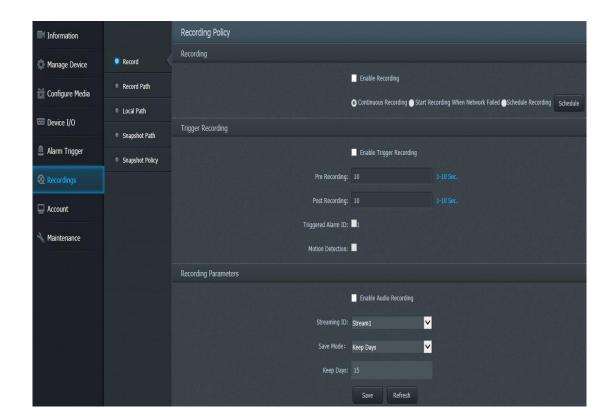
User select **[Enable E-mail]** at **[E-mail]** item to start motion detection trigger E-mail prompting function. User will receive E-mail prompting after motion detection trigger.

User select **[Snapshot]** to start FTP alarm snapshot at **[Snapshot]** item.

5.6 Recording

Click **[Recording]** to enter into recording configuration interface.

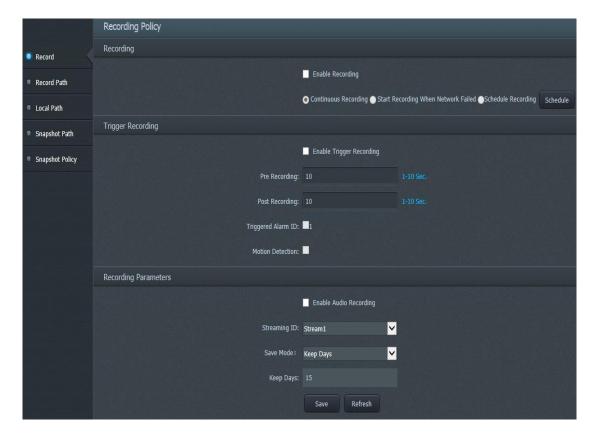




5.6.1 Recording Policy

Click **[Record Policy]** to enter into record policy configuration interface.





Select **[Enable Recording]** to start recording at **[Recording]** item.

Recording can provide stable, exhaustive, convenient timing, special condition and all day service. Move cursor to [7*24 Continuous Recording] to start device recording all the day. Move cursor to [Start Recording When Network Failed] to start. When network is failed, device will start to record and store recording file to SD/Micro card.(This function only service for devices with SD/MicroSD card).

Move cursor to **[Schedule Recording]** to start, set up recording time **[Schedule Setup]** and the device will start to recording automatically at the setup time.

Select **[Enable Trigger Recording]** at trigger recording to start trigger recording. Set up trigger recording time by adjusting Pre Recording and Post Recording. Device will start automatically to trigger recording to accomplish video capture within the required time after triggered alarm.





Select **[Enable Audio Recording]**at**[Recording Parameter]** to start recording additional audio. Click **[Save]** to save settings.

User can modify recording streaming by [Streaming ID].

The modify recording file can keep for 15 days or auto rewrite storage when full at **[Save mode]**.

5.6.2 Recording Path

Click **[Recording Path]** to enter into schedule recording configuration interface.



User can setup store way and store path and so on of schedule recording at this page.

Select 【Disk Name】 pull-down menu, set up device recording capacity at SD card and click

【Modify】 to enter into SD card configuration interface.





Select **[Enable Dir]** to start SD card recording function.

Click **[Format]** to go on formatting SD card. Click **[Save]** to save settings.

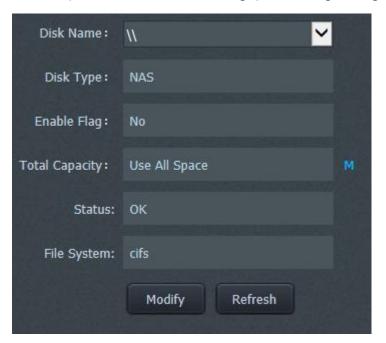
Select **[Name]** pull-down menu to setup device disk type as FTP. Click **[Modify]** to enter into FTP recording storage configuration interface.





Select **[Enable Dir]** to start FTP recording store. Fill in IP address, user, password, confirm password, port and usable space of FTP in configuration interface. Click **[Save]** to save settings.

Select **[Disk Name]** pull-down menu, set up recording disk type as NAS storage. Click **[Modify]** to enter into NAS (Network Attached Storage) recording configuration interface.



Select **[Enable Recording]** to start Nas recording storage. Fill in NAS address, path, user, password, and usable space. Click **[Set]** to save configuration.

Notice: Fill in "0' in usable space in recording. Default all disk involve in recording storage.



5.6.3 Local Recording

Click **[Local Recording]** to enter into local recording path configuration interface.



User can set up local recording path and snapshot storage path by disk path. Click **[Save]** to save settings.

Notice: if setting drive does not exist, snapshot will fail. If specified folder does not exist, will storage by setting name new folder. When Enter storage path, must ensure path is end as "\", otherwise new folder at the same level as setting folder result in storage deviation.

5.6.4 Snap Path

Click **[Snap Path]** to enter into alarm snapshot FTP path configuration interface.



Configuration way is the as FTP configuration way of "Record".



5.6.5 Snapshot Policy

Click [Snapshot Policy] to enter into linked snapshot configuration interface.



Select **[Number]** pull-down menu, adjust snapshot quantity as trigger snapshot each time and user can snapshot 1-6pcs image for each time snapshot.

Select **[Quality]** pull-down menu, adjust image quality of snapshot.

Select **[Delay]** pull-down menu, adjust time interval from trigger snapshot to reality snapshot.

Select **[Shutter Speed]** pull-down menu, enter value to adjust exposure time of each snapshot.

5.7 Account

Click **[Account]** to enter into authority control interface.





5.7.1 Authority

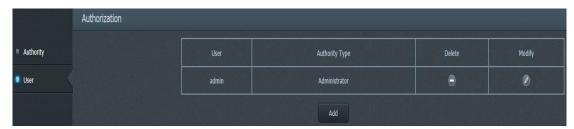
Click [Authority] to enter into authority configuration interface.



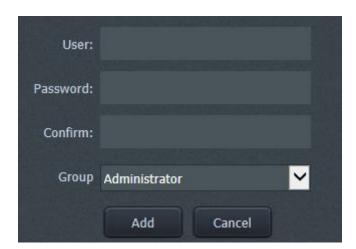
User can select and distribution authority of each group in sheet, click **[Save]** to complete settings and save.

5.7.2 User

Click **[User]** to enter into user configuration page.



Click [Add] to enter into user configuration interface.



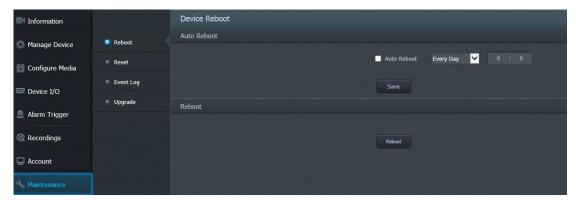
User enter personality user name and set up password. Adjust 【Group】pull-down



menu to setup user group and limit user authority.

5.8 Maintenance

Click [Maintenance] to enter into maintenance interface.



5.8.1 Reset

Click [Reboot] to enter into reboot interface.



User can configure auto reboot time at **[Auto Reboot]** and also click reboot at **[Reboot]** to complete reboot.

5.8.2 Reset

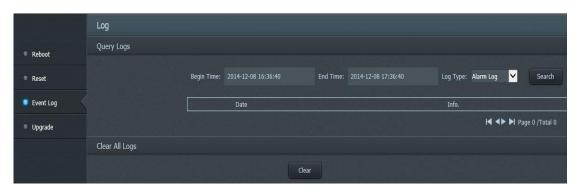
Click [Reset] to enter into reset interface.



User can click reset button to reset system configuration parameter in this interface and also can select **[Reset IP]** to reset device to default.

5.8.3 Event Log

Click **[Event Log]** to enter into event log interface.



User can narrow the space of query by query function such as adjust time and log type at **[Query]** item.

User can clear all generation log recording by [Clear] at [Clear] item.

5.8.4 Upgrade

Click **[Upgrade]** to enter into device IE port upgrade interface.





Click [Browse] to select upgrade file and click [Upgrade] to start upgrade program.

Notice: Device will stay in upgrade reset status after upgrade successfully for 3 minutes. During that time, device can't work normally.

Important to allow the camera to upgrade the firmware correctly, while upgrading is strongly recommend not to operate the camera.